



**Quality, Environment and H&S Policy**  
**Strategic Direction**  
**ISO9001:2015 / ISO14001:2015 / ISO45001:2018**  
**Management System Standards**

## Scope and context of the organisation

Knightguard Ltd is a totally independent security company which was formed in July 1997. We operate from our support centre in Mitcham, Greater London, for a variety of clients in the retail, commercial and construction sectors providing a wide range of services, such as retail security guards, store detectives, loss prevention officers, construction security guards, dog handlers and door supervisors. We also provide security operatives for events and training to security industry standards.

## Policy Statement

**Knightguard Ltd are committed to ensure:**

- o This policy provides a framework for setting environmental, quality & Health and safety objectives.
- o We profitably supply products and services that meet statutory, regulatory and other applicable requirements including customer satisfaction.
- o We maximise business opportunities where possible whilst identifying risk of internal and external factors.
- o We maintain a commitment to continually improve and enhance our quality, environmental and H&S performance through our integrated management system. This will be achieved through our objectives and targets created to ensure intended outcomes are met.
- o We are committed to the protection of the environment, including prevention of pollution, fulfil the company's compliance obligations and other specific commitments relevant to the context of the organisation.
- o We are committed to providing safe and healthy working conditions for the prevention of work related injury and ill health appropriate to our purpose, size and context and to the specific nature of our OH&S risks and OH&S opportunities.
- o The company activities, products and services are documented within our management system to control risks and mitigate environmental impacts.
- o We are committed to eliminate hazards and reduce OH&S risks.
- o We reduce outputs to landfill, maximise the efficient use of products and resources, recycle and consider a lifecycle perspective, where possible.
- o Training instructions and supervision where appropriate will be provided to ensure safe systems of work are operated and developed throughout the company.
- o We maintain awareness of potential environmental change and impact resulting from our activities, products and services.
- o We have a commitment to consult with our staff and encourage their participation on all matters of H&S and engage with the workers representative.
- o This Policy Statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

All staff are aware of their responsibilities within our management system standards and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected.

This policy will be available to our external interested parties where appropriate.

**Evans Igor**  
**Managing Director**